Jaron P. Rosien, Mayor Sally Hart, City Clerk Kevin Olson, City Attorney Deanna McCusker, City Administrator

146.11 COMPLAINTS

Standards for formal complaints:



City of Washington 215 East Washington Street Washington, Iowa 52353 (319) 653-6584 Phone (319) 653-5273 Fax

## RENTAL HOUSING REGULATORY AND INSPECTION PROGRAM COMPLAINT FORM

Date received by City:

1.	The complaints shall be in writing upon a form provided by the City of Washington and signed by the complainant.
2.	Such complaints shall state the address of the premises, the name of the owner, landlord or operator, name of tenant, and shall state the nature of the alleged violation with specificity.
3.	In the case of tenants making complaints concerning the dwelling or dwelling unit in which they reside, such tenant shall attach a dated copy of the notice in which they requested the owner or operator to correct the alleged violation (including evidence of delivery confirmation or certified mail return receipt), unless complaint pertains to an emergency situation as determined by the administration.
4.	It is a violation of the provisions of this chapter for an owner or operator to take reprisals against any tenant making a complaint under the provisions of this chapter. Any such reprisals shall constitute a municipal infraction.
CO	OMPLAINANT NAMEPHONE
	OMPLAINT FILED AGAINST
ho	ertify that I have complied with Washington Code of Ordinances Section 146.11 regarding rental using complaints, and that the information I have presented in this complaint is true and accurate to the st of my knowledge.
C	OMPLAINANT SIGNATURE DATE